



COVID-19 pandemic – client support capabilities

Roxton Occupational Health Limited



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Registered company no. 9902466

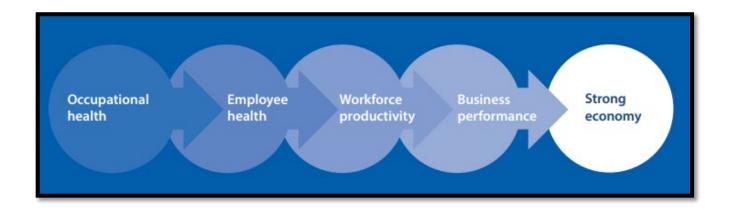
BEST BETTER GOOD ENOUGH

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Economic Impact of COVID-19



"OH professionals are ideally placed to support organisations during the COVID-19 pandemic by making quick risk assessments to help identify an organisation's needs to ensure ongoing workplace health and safety." **CIPD, June 2020.**

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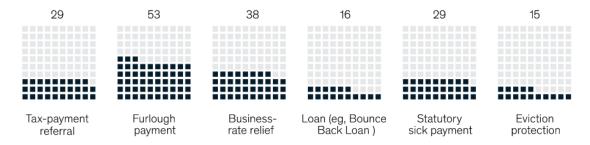
COVID-19 Impact on SME's

UK small and medium-size enterprises, particularly medium-size ones, have been actively using government support.

UK small and medium-size enterprise (SME) crisis-related use of government assistance, related to COVID-19 crisis, % of respondents (n = 600)

52	50	47	43	34	23
Tax-payment deferral	Furlough payment	Business- rate relief	Loan (eg, Bounce Back Loan)	Statutory sick payment	Eviction protection

Share of UK medium-size enterprises² that applied for government assistance, % of respondents (n = 600)



¹Question: Have you applied for any government assistance in light of coronavirus (COVID-19) impact? ²Defined as ≥50 employees.

Source: McKinsey UK Small and Medium-Size Enterprise Survey conducted week of May 11, 2020

"A June survey in the UK showed that **over 71% of small businesses** indicate their firm has the opportunity to emerge **better and stronger** after COVID-19". **OECD, July 2020.**





COVID-19 Client Support Services



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1. COVID-19 Client Support Services – Secure Workplace Audit



Strategy:

Compliance audit to assess whether client company meets national standards for a COVID-19 secure workplace.

Evaluate client's COVID-19 risk assessment and risk reduction measures applied.

Compliance audit protocol developed from HM Government and HSE guidance.

Audit can cover from office environment up to full industrial site assessment – scope can be tailored to client's requirements.





1. COVID-19 Client Support Services – Secure Workplace Audit



Benefits:

Takes the need to navigate changing and often confusing government guidance out of business hands.

An alternative to time-consuming selfauditing methods.

Helps to fulfil legal requirement for businesses to protect workers from risks to health and safety.

Evidence of third party risk assessment improves business credibility.

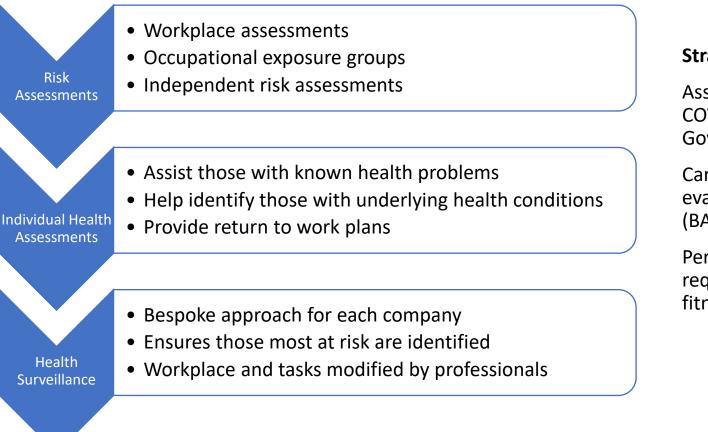
Reduces potential liabilities.

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2. COVID-19 Client Support Services – Health Surveillance & Risk Assessments



Strategy:

Assist client with preparation / review of COVID-19 workplace risk assessment as per Government guidelines.

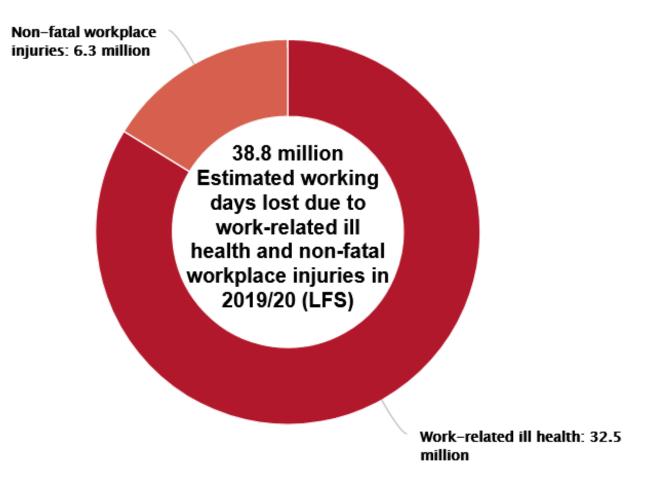
Carry out questionnaire-based health risk evaluations for higher-risk employees (BAME).

Perform health surveillance assessments as required by client for statutory monitoring, fitness to work evaluations, etc.





2. COVID-19 Client Support Services – Health Surveillance & Risk Assessments



Benefits:

Proactive strategy for managing health and risk.

Recognised by the HSE and industry as best practice.

Reduces sickness absence and associated costs.

£20 per hour x 8 hours = £160 per day £160 x 38.8 million = **£6.208 billion**

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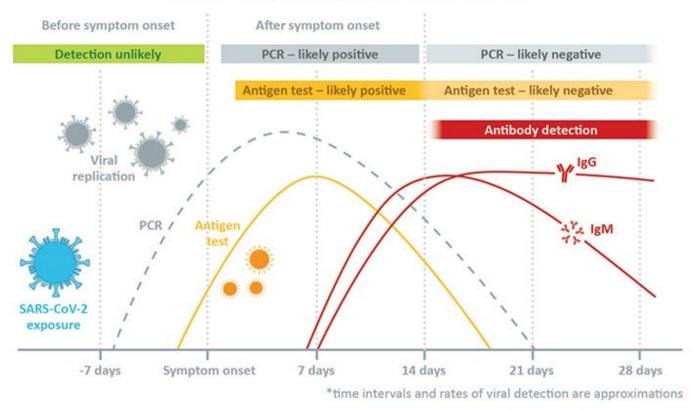
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3. COVID-19 Client Support Services – Rapid Testing



Test method vs. progression of infection*

Strategy:

Screen other members of an operational team when one member has gone off work with COVID-19 symptoms.

Screening methods possible:

- On-site rapid antigen screening test (nasal swab), results in 15 min
- Standard antigen test (same as NHS), collect swab on-site then test off-site, results in 24 – 48 hrs

Employee(s) testing positive commence self-isolation per Government guidance and inform NHS Test & Trace

Antibody testing on employees returning after infection is optional. No certainty of future immunity to reinfection.

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3. COVID-19 Client Support Services – Rapid Testing



Benefits:

Expands testing capability for clients alongside NHS Test and Trace.

Faster turnaround time on tests than NHS Test and Trace.

Opportunity to test employees who do not show symptoms.

Allows for rapid testing of work groups/shift groups if at least one member displays symptoms.

Lateral flow tests can be administered without professional assistance.





4. COVID-19 Client Support Services – Return to Work Fitness Assessment

COVID-19 Pandemic Return to Work Assessment Form

Surname:	C	Forename:	C			
Date of Birth:	0	Gender	м	0	F	
Employer:	C	Department:	C			
Job Title:	C	Division:	C			
Email:	C	Contact Tel.:	C			
Manager Name:	C	Contact Tel.:				

Questions (please mark X in Yes or No as appropriate)			No	Date of onset
1.	Do you have any fever, flu-like symptoms, fatigue, muscle pain, altered taste or smell, or respiratory problems (e.g. new persistent cough, shortness of breath)?	۵	٥	۵
2.	Do you have a household member with any of the above symptoms?	0	0	0
3.	Is any member of your household currently self-isolating?	0	0	C
4.	Are you suffering any anxiety or mental health issues?	0	0	0
5.	Do you have any skin problems (dry, sore, irritated)?	0	0	0
6.	According to Public Health England advice (see link below), are you at increased risk of severe illness from coronavirus (COVID-19)? https://www.gov.uk/government/publications/covid-19-guidance-on-social- distancing-and-for-vulnerable-people/guidance-on-social-distancing-for- everyone-in-the-uk-and-protecting-older-people-and-vulnerable-adults	۵	٥	۵
7.	Has a health risk assessment been carried out for your workplace environment based on Government guidelines for social distancing? https://www.gov.uk/government/publications/guidance-to-employers-and- businesses-about-covid-19/guidance-for-employers-and-businesses-on- coronavirus-covid-19	۵	۵	۵

Additional info	ormation			
0				

Strategy:

Employee follows self-isolation period after developing symptoms or having contact with symptomatic person (per Govt. guidance).

Conduct fitness to return assessment at end of self-isolation period:

- Questionnaire (see left)
- Rapid screening tests (see section 3)
- Follow-up support (see section 5)

Not be used to encourage earlier return to work before end of isolation period.

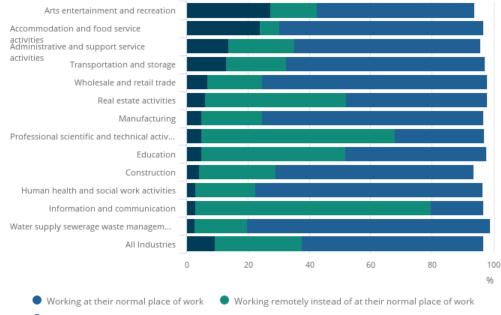




4. COVID-19 Client Support Services – Return to Work Fitness Assessment

Figure 6: The arts, entertainment and recreation industry had 28% of its workforce on partial or full furlough leave, compared with 9% across all industries

Working arrangements, businesses that have not permanently stopped trading, broken down by industry, weighted, UK, 21 September to 4 October 2020



On partial or full furlough leave

Benefits:

Improved management of larger cohorts of employees returning post-lockdown.

Improved monitoring of COVID-19 presence within a business.

Important to have these measures in place with potential further lockdowns/movements between tiers in the tier system.

Source: Office for National Statistics - Business Impact of Coronavirus (COVID-19) Survey

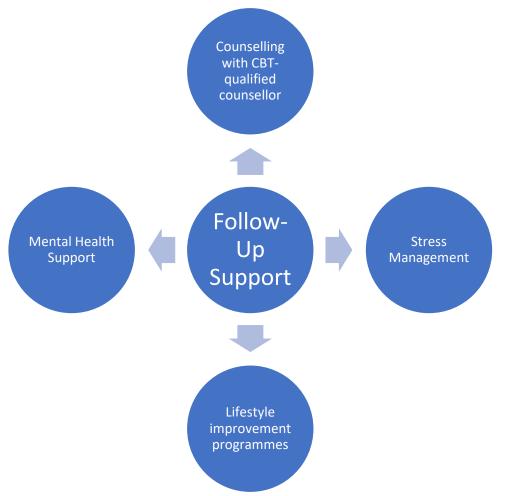
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5. COVID-19 Client Support Services – Follow-Up Support



Strategy:

Provide further support to employees after return to work as required.

'Long COVID' – managing long-term complications from COVID-19 among the workforce.

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5. COVID-19 Client Support Services – Follow-Up Support

Figure 3: Poor mental health costs employers between £33 billion and £42 billion a year²¹.

This is made up of:



This amounts to a cost per employee of between $£_{1,205}$ and $£_{1,560}$ per year. This cost is for all employees, not just those who are ill.



Only **11%** of employees discussed a recent mental health problem with their line manager, and half of employees say they would not discuss mental health with their line manager²⁵.



Only **11%** of the Top 100 companies inGreat Britain have disclosed information about their initiatives to support their employees' mental health in their annual reports²⁶.

Source: Thriving at work: the Stevenson/Farmer review of mental health and employers (2017)

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Benefits:

Ensure that clients fulfil their legal responsibility to support the mental health of their employees.

Reduce stress-related sickness absence.

Reduce presenteeism and absenteeism.

Improve workforce morale.





6. COVID-19 Client Support Services – Vaccinations



Strategy:

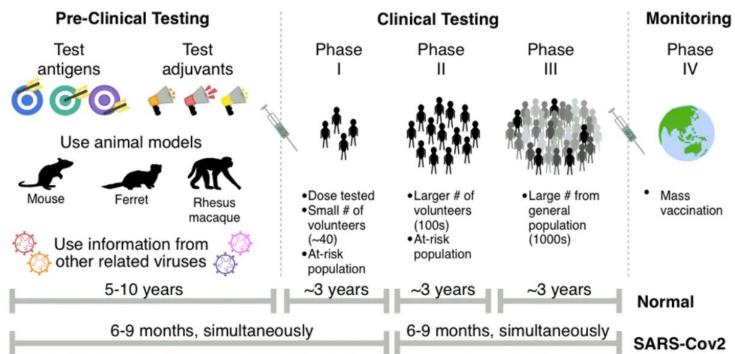
Provide on-site vaccination clinics at the client's workplace:

- Influenza (sold out for 2020).
- Future COVID-19 vaccination programme in support of Public Health England when required.





6. COVID-19 Client Support Services – Vaccinations



nitoring Benefits:

Support to the COVID-19 vaccination programme when it is rolled out to lower tiers of population (top-tier vaccinations currently being done by NHS Primary Care).

Professional team administering vaccinations.

Reduce costs for potential sick leave absence due to diseases vaccinated against.

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